



# VT100

## BODY-WORN CAMERA FOR RETAIL OPERATIONS

A close-up, profile view of a woman with dark hair, smiling. She is wearing a dark blue polo shirt and a blue apron. A black body-worn camera is clipped to the bottom of her apron. The camera has a lens and a small display area. The background is blurred, showing what appears to be a retail or service environment.

## THE VT100 SOLUTION

**The VT100 body-worn camera is an essential piece of equipment in retail operations.**

Its very presence can help to de-escalate confrontational situations. If an incident occurs, its recording capabilities allow you to capture evidence-grade video to support a prosecution.

The camera is lightweight and discreet, with a range of mounting options suitable for virtually any style of uniform and clothing. It's easy to use, and requires minimal staff training.

The VT100 fulfills your duty of care to protect staff from customer aggression. For loss prevention workers it ensures the good behavior of all parties, at the same time capturing indisputable, evidence-grade video footage of any incident.

Easily integrated with your fixed security camera system, the VT100 can be configured to alert your security team and start a live video stream to the control center whenever it's activated.

# INTEGRATED SOLUTION

Motorola Solutions offers a suite of equipment that enables effective and efficient use of body-worn cameras by retail workers, customer service representatives and loss prevention workers.

The VT100 captures indisputable recorded evidence, which is securely offloaded to VideoManager, allowing incidents to be stored, shared and managed centrally. Easily integrated with your fixed security camera system, the VT100 can be configured to alert your security team and start a live video stream to the control center whenever it's activated.

## RETAIL USE CASE

### RFID

#### STEP 1: ASSIGNING THE CAMERA

The associate scans their RFID card at the start of their shift. The VideoManager system assigns a VT100 body-worn camera, which identifies itself in the docking station with a solid red LED. From this point on, all footage captured on the VT100 will be assigned to the associate.



#### STEP 4: RETURNING THE CAMERA

At the end of the shift, the security associate returns the VT100 to its docking station. All stored footage is offloaded to VideoManager, and erased from the camera. The VT100 is un-assigned, and its battery is charged.



#### STEP 2: WEARING THE CAMERA

The associate wears the VT100 throughout their shift. The camera will be in standby mode, and will not record unless it is triggered. It is lightweight and can be easily attached to most types of uniform and clothing.



#### STEP 5: REVIEWING THE FOOTAGE

The video files are stored securely within the VideoManager software system, ready for an authorized user to review. Optionally, the footage can be reviewed on the VMS system, alongside associated footage from fixed security cameras.



#### STEP 3: RESPONDING TO AN INCIDENT

If the associate becomes involved in an escalated situation that cannot be quickly resolved, they warn the customer that they are activating their body-worn camera. Recording is activated by pressing the record button on the VT100, resulting in video and audio being immediately captured. Optionally it can trigger an alert at the security center and stream video over Wi-Fi®.



#### STEP 6: TAGGING AS EVIDENCE

Footage can be tagged as evidence for future use or for training purposes. It will be retained as an 'incident' and all other footage will be systematically deleted as required. Incidents can be audited centrally, and securely shared.



# VIDEOMANAGER

## ADVANCED MEDIA, DEVICE AND USER MANAGEMENT SOFTWARE

All footage captured by VT100 cameras is offloaded to VideoManager, and can be accessed by authorized personnel by securely logging in from any computer or tablet connected to the network.

VideoManager provides the ability to assign user profiles, meaning granted permissions within the system can be controlled by role, and audit logs let you track every user action, ensuring traceability and transparency. Two-Factor Authentication protects against unauthorised user access while Access Control Keys stop unauthorized devices connecting to the system. VideoManager allows secure remote access, and provides links for secure sharing with external agencies.

## HARDWARE

This complete body-worn camera solution allows managers to review footage, monitor camera usage and review recorded incidents from any location. The following list of hardware is recommended in order to set up an airport-wide system roll-out. Please note that a software licence is required in addition to the following hardware.

### VT100 SOLUTION FOR RETAIL

VT100 Camera(s) and Mounts

14-Port Dock (1 for Every 14 Cameras)

DockController (1 for Every 6 Docks)

MicroServer (1)

RFID Reader

PC Situated Within the Network for Footage Review

Optional Customised ID Card

Optional Lanyard



For more information, please visit: [www.motorolasolutions.com/vt100](http://www.motorolasolutions.com/vt100)



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